

Reed Services

Along with your Reed account, you have access to a bunch of applications that will be useful during your time at Reed. Firstly, you will be using email a lot. You can view your email at mail.reed.edu. For all of your classes, you will be using Moodle to view/submit assignments. Moodle is available at moodle.reed.edu. 100 GB of file storage through Google Drive is available to you at drive.reed.edu. Reed additionally offers students their own Microsoft Office subscription. Instructions to download Microsoft Office as well as lots of other field-specific applications that are available to students and faculty can be found at downloads.reed.edu. If you want to access specific educational programs without downloading anything, check out the virtual computer lab available at tsg.reed.edu/vcl.

More info on Available Educational Technology:



Internet Safety

Being on a college campus makes all of us the target of bad actors who want to steal information and gain access to our accounts. The most common way this is done is through Phishing, usually through emails. Always double check who an email is being sent from before clicking links or downloading attachments and report all Phishing immediately to CUS.

More info on Phishing and account safety:



Computer User Services

If you're having any problems with computers of any kind, the first floor of the Educational Technology Center, or ETC, is your one-stop-shop. The help desk is open from 8:30AM - Midnight on all school nights and until 5PM on Fridays to deal with software and computer-related issues. The help desk is also available via email at cus@reed.edu or through the 'ask CUS!' chatbox at reed.edu/help. Additionally, the Computer Hardware Shop is open from 10AM-5PM on weekdays (as well as extended hours from 7PM-10PM based on staff availability) to deal with hardware-related issues.

More info on Computer User Services:



Contact CUS

cus@reed.edu

503-777-7525

Chat with CUS
at
reed.edu/help

Come Visit us
in the ETC

The new and improved

REED TECHNOLOGY SURVIVAL GUIDE



2023-2024
Student
Edition

Connecting to the Internet

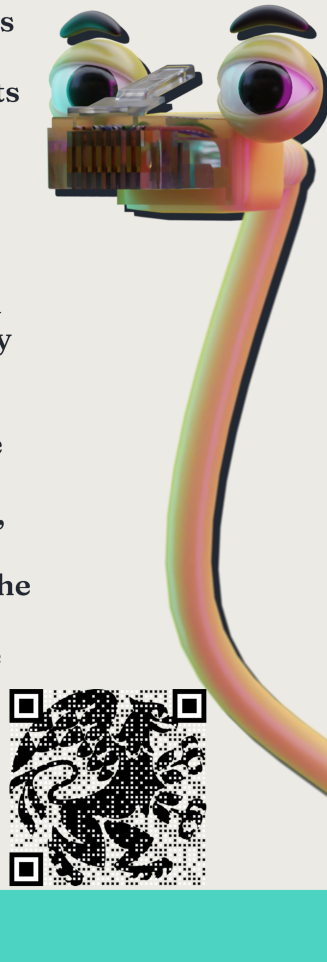
On the Reed Campus, there are two main WiFi Networks: Reed1x and ReedXenia. **Reed1x is the preferred network for students, staff, and faculty.** Unlike ReedXenia, Reed1x is **SECURE** meaning your data is safe. To connect to Reed1x, all you need is your Reed username and password. Some devices, such as computers running Windows and phones running Android may need to follow extra steps to get on Reed1x. Detailed guides for specific devices are available by scanning the QR code below.

ReedXenia is the unencrypted 'guest' network which doesn't require Reed credentials and is meant to be used by visitors. While it is possible for students to connect to ReedXenia, it shouldn't be your primary network on campus. Some smart devices and gaming consoles will only be able to connect to ReedXenia and will need to be registered manually by contacting Computer User Services.

Ethernet ports are available in all dorms. Devices that use ethernet, such as Gaming PCs, must be registered at apps.reed.edu/netreg using the device's MAC address. In the case of Ethernet Adapters, the MAC address of the adapter must be registered as well.

More info on network registration:

Report any network problems you have to CUS!



Reed Accounts/Safety

Your Reed "Kerberos" account is at the center of so many things at Reed, from accessing the internet, to seeing class assignments, to ordering food from the dining hall, to reading your email. Make sure that your Reed account is kept protected and safe. Your Reed username is the same as your email before @reed.edu, and you should have already created a password for your account. Your password should be unique and something that you'll remember (you will be using it a lot). Furthermore, you shouldn't share your Reed account password with anyone, under any circumstances. If you ever need to update/change your password, you can do that at account-tools.reed.edu.

More info on Reed Accounts:



Two-Factor Authentication

Reed uses Duo Two-Factor Authentication in order to keep our collective accounts safe and secure. Make sure you've set your Reed account up with the Duo Mobile app, instructions can be found by scanning the QR code below. The help desk on the first floor of the ETC is available to assist with any Duo related issues. When using Duo, it is recommended to use 'send me a push', as it is the quickest and easiest method. CUS recommends to avoid using Touch ID as your only authentication method for Duo, as it will expire, locking you out of your account.

More info on Two-Factor Authentication:



Printing & Copying

Printers and Copiers are available for students to use all throughout campus. In order to print on Reed printers, you must install your device-specific Papercut Client. Instructions for installing printers is available at tsg.reed.edu/printing or by scanning the QR code below. Color Prints cost \$0.30 and monochrome prints are now only \$0.05. First-years, Sophomores, and Juniors have a \$25 printing allotment while Seniors have a \$45 printer allotment. After your printing allotment has been used up, additional printing charges are billed through the business office. A detailed list of where printers are located is available at tsg.reed.edu/printermaps.

More info on Printing:



File Sharing/Piracy

When downloading or sharing copyrighted files or materials, make sure to observe copyright requirements. Use of copyrighted text, video, music, or anything else without permission is in violation of Reed's computer agreement as well as federal law and may result in suspension of computer privileges and/or legal action.

More info on Reed's Copyright and Piracy Policy:

